



An easy way to claim

Now you can use Sun Life Financial's Pay-Direct program for instant payment of your prescription drugs.

How it works

Accepted at pharmacies across Canada, your Pay-Direct drug card can be used for your prescription drug claims covered by your plan. It's easy – all you do is present your card to your pharmacist and pay any deductible or co-insurance that applies to your coverage. With our Pay-Direct program, you are also connected to a network that tracks your drug purchases. This means that your pharmacist can warn you about duplicate medications, early refills and potential drug interactions.

For your dependents

If you have dependent coverage, your spouse and dependent children are included in the program. Remember, it's important to notify your plan administrator about any changes to your dependents' information so your card can be used by them at the pharmacy.



If your spouse has coverage too

If your spouse also has coverage under his or her employer's plan, your spouse's claims must be paid as directed by his or her own plan. Any amounts not paid by his or her own plan can then be submitted to us. If both you and your spouse have dependent coverage, claims for dependent children are first paid under the plan of the spouse whose birth date falls first in the year. If this happens to be you, any amounts not paid by us can then be submitted under your spouse's plan.

Your drug card is available online

You can print your drug card from our website, **my Sun Life**. Sign in at **mysunlife.ca** and select **Print drug card** from **Take me to...**, in the **my health and well-being** section of the Home page.

my Sun Life Mobile app

You can also use your smartphone as your drug card by downloading our free BlackBerry or iPhone application, **my Sun Life Mobile**, from the Apple App Store or BlackBerry App World. Android and other smartphone users with an internet connection can access my Sun Life Mobile at **m.mysunlife.ca**. Simply put the URL in your phone's browser and you're on your way to fast and easy claims submission. To access your drug card:

- 1 Sign into **my Sun Life Mobile** using your access ID and password.
- 2 On the Main menu, select **my health and well-being**.
- 3 Select **my coverage card**, then **drug card**.

Problems using your card?

If you have any trouble using your card, please contact our Customer Care Centre between 8 a.m. and 8 p.m. (ET), Monday to Friday (excluding holidays), at 1-800-361-6212.

mysunlife.ca

Life's brighter under the sun

Group Benefits are offered by Sun Life Assurance Company of Canada, a member of the Sun Life Financial group of companies.
GRP1655-E 08-12 vg-rn