

Eduroam Set-Up

Windows 10

1. Select setup_eduroam from available networks. You will be directed to cat.eduroam.org.
2. Select the blue Click here to download your eduroam® installer button
3. Search for and select Wilfrid Laurier University as your institution.
4. Select the blue Download your eduroam® installer MS Windows 10 button.
5. Open the downloaded installer package to proceed with the installation process.
6. Enter your full username and password.
7. Navigate to your list of available networks, select eduroam.

MacOS X

1. Select setup_eduroam from your list of networks. You will be redirected to cat.eduroam.org.
2. Select Click here to download your eduroam®
3. Search for and select Wilfrid Laurier University
4. Select Continue when you see the "Are you sure you want to install 'eduroam®'?"
5. Enter your username and password.
6. When prompted, enter your computer password, and select OK.
7. Select eduroam from your list of available networks.

MacOS Big Sur

1. Select setup_eduroam from your list of networks (close the pop-up)
2. Go to cat.eduroam.org -> select the Click here to download your eduroam® installer button.
3. Search for and select Wilfrid Laurier University.
4. Install the Profile
5. Go to your system preferences:
 - a. Select the Apple menu.
 - b. Select System Preferences.
 - c. Select Profiles.
 - d. Select eduroam®.
6. Enter your full username and password
7. When prompted, enter your computer username and password.
8. In your System Preferences, select Network. -> Select Wi-Fi.
9. Make sure setup_eduroam appears in the Network Name field.
10. Uncheck Automatically join this network.
11. Select eduroam from the Network Name field.

Chromebooks

1. Open the Select a network menu -> choose eduroam.
2. In the Wi-Fi network, enter the following settings:
 - a. EAP method: PEAP
 - b. Phase 2 authentication: MSCHAPv2
 - c. Server CA certificate: Default
 - d. User certificate: None Installed
 - e. Identity: Laurier username
 - f. Password: Laurier password
 - g. Anonymous identity: leave blank

iOS

1. Go to Settings -> Wi-Fi.
2. Select eduroam from the list of networks.
3. Enter your username and password. -> select join
4. You will be prompted to trust the eduroam certificate. Select Trust to connect to eduroam.

Android

1. Open up your list of available Wi-Fi networks.
2. Select eduroam.
3. Enter the following settings:
 - a. EAP Method: PEAP
 - b. Identity: Laurier username
 - c. Password: Laurier password
 - d. CA certificate: Don't validate

Google Pixel

1. Open up Google PlayStore and search for 'GetEduroam' and install it
2. Once it is finished installing, select Open and search for 'Wilfrid Laurier University' in "select an institution" field then select Next
3. Put in your username with @wlu.ca (instead of eva.eduroam.ca) end and select Connect to Network

Troubleshooting

- If the installer prompts for a @wlu.ca email enter your username and replace eva.eduroam.ca with @wlu.ca
- Make sure that the setup eduroam network is not set to a default network
- IOS: If eduroam is not connecting, check that there is only one 'Profile' downloaded on the device