

Worship and Fellowship Survey

The Presbyterian Church in Canada

Thank you for sharing your worship, fellowship and outreach experience by completing this survey. While your answers will be kept confidential, the compiled statistics will be shared widely.

First Name _____

Last Name _____

Email _____

Phone Number _____

Church Name * _____

City * _____

1. What is your role in the church? *(Select only one)*

☐ Board Member

☐ Bookkeeper

☐ Church Administrator/Secretary

☐ Clerk of Session

☐ Elder

☐ Member

☐ Minister

☐ Treasurer

☐ Other _____

(Please specify)

2. How has your church shared worship in the past year?

(Select all that apply)

- ☐ Not at all *(or n/a in our circumstances)*
- ☐ Live audio streaming
- ☐ Recorded audio (sermons, whole services)
- ☐ Conference call (audio only)
- ☐ Email of worship documents (order of worship, service, sermon, etc.)
- ☐ Mailed or delivered documents (order of worship, service, sermon, etc.)
- ☐ In-person in church building
- ☐ In-person in another building (home, restaurant, etc.)
- ☐ Drive-through/up worship
- ☐ Outdoors, in-person, with social distancing
- ☐ TV broadcast
- ☐ Zoom or other video conferencing (also Webex, Google Meets, Teams etc.)
- ☐ Live video streaming
- ☐ Posted recording of previously livestreamed service
- ☐ Original videos (never livestreamed, watched independently)
- ☐ Scheduled viewing of original videos watched together (never livestreamed)
- ☐ Webinars
- ☐ Other _____

(Please specify)

3. Had your church been streaming /recording worship services prior to the pandemic?

(Select all that apply)

- ☐ Had not been recording or streaming video
- ☐ Had been recording and posting video after the service
- ☐ Had been livestreaming video

4. How has your church conducted meetings in the past year? (Session, committees, etc.)

(Select all that apply)

☐ Not at all (or n/a in our circumstances)

☐ Conference call (audio only)

☐ In-person (church building, home, restaurant, etc.)

☐ Outdoors, in-person, with social distancing

☐ Zoom or other video conferencing (also Webex, Google Meets, Teams etc.)

☐ Scheduled viewing of original videos watched together (never livestreamed)

☐ Webinars

☐ Other _____

(Please specify)

5. What non-worship events and gatherings has your church been able to hold during the pandemic?

(Select all that apply)

☐ None (or n/a in our context)

☐ Outreach

☐ Bible study

☐ Small group(s)

☐ Coffee/fellowship time (scheduled)

☐ Sunday School/Children's Program

☐ Choir practice

☐ Youth group

☐ Other _____

(Please specify)

6. If you selected *Small Groups* in Question 5, what kind of small group(s) have been getting together during the pandemic? *(Please type or print your answer)*

7. If you selected *Outreach* in Question 5, what kinds of outreach activity(s) has your congregation conducted during the pandemic? *(Please type or print your answer)*

8. How has your church conducted non-worship gatherings in the past year?

(Select all that apply)

- ☐ Not at all (or n/a in our circumstances)
- ☐ Conference call (audio only)
- ☐ Live audio streaming
- ☐ Recorded audio (teaching, bible study)
- ☐ Email of documents
- ☐ Mailed or delivered documents
- ☐ In-person in church building
- ☐ In-person in other building (home, restaurant, etc.)
- ☐ Outdoors, in-person, with social distancing
- ☐ Zoom or other video conferencing (also Webex, Google Meets, Teams etc.)
- ☐ Live video streaming (Instruction, prayer, etc.)
- ☐ Posted recording of previous livestreamed event (instruction, prayer, etc.)
- ☐ Original videos (never livestreamed, watched independently)
- ☐ Scheduled viewing of original videos watched together (never livestreamed)
- ☐ Webinars
- ☐ Other _____

(Please specify)

9. Where are you posting your church's recorded videos (if any)? *(Select all that apply)*

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Dropbox.com | <input type="checkbox"/> Vimeo.com |
| <input type="checkbox"/> Facebook.com | <input type="checkbox"/> YouTube.com |
| <input type="checkbox"/> .mp4 or .mov files linked on church website | <input type="checkbox"/> N/A |
| | <input type="checkbox"/> Other _____ |

If you did not use livestream technology during the pandemic, please skip to Q. 14

10. Which live streaming service is your church using, if any? *(Select all that apply)*

- | | |
|--|--------------------------------------|
| <input type="checkbox"/> Facebook.com | <input type="checkbox"/> YouTube.com |
| <input type="checkbox"/> Livestream.com | <input type="checkbox"/> Zoom |
| <input type="checkbox"/> Mobile Phone | <input type="checkbox"/> N/A |
| <input type="checkbox"/> Videoconference | <input type="checkbox"/> Other _____ |

11. Please describe your livestreaming set-up: *(Please type or print your answer)*

11. How much do you think you've invested in your live streaming set-up in \$?

- ☐ Under \$1000 *(Select only one)*
- ☐ \$1000-\$2500
- ☐ \$2500-\$5000
- ☐ (I} \$5000-\$10,000
- ☐ \$10,000-\$20,000
- ☐ \$20,000+

12. How much do you think you've invested in your live streaming set-up in staff and volunteer time?

- ☐ Under 10 hours *(Select only one)*
- ☐ 10-50 hours
- ☐ 50-100 hours
- ☐ 100+hours

13. How much time would you estimate your staff and volunteers expend in maintaining livestreaming/video recording? *(Please type or print your answer)*

If you did not use Zoom/video conferencing during the pandemic, please skip to Q. 17

14. Which video conferencing technology is your church currently using? *(Select all that apply)*

- | | |
|--|--|
| <input type="checkbox"/> Google Meet | <input type="checkbox"/> GoToMeeting |
| <input type="checkbox"/> Microsoft Teams | <input type="checkbox"/> WebEx |
| <input type="checkbox"/> Zoom | <input type="checkbox"/> None (We do not use web-based conferencing) |
| | <input type="checkbox"/> Other _____ |

15. How satisfied are you with the videoconferencing service your church is using?

(Select only one)

- ☐ Not Satisfied
 ☐ Satisfied
 ☐ Very Satisfied

16. Will you continue to offer online worship after the pandemic is over? *(Select only one)*

- ☐ Yes
☐ No

17. Has your ministry with children/youth continued during the pandemic? *(Select only one)*

- ☐ Yes
☐ No
☐ N/A
- > *(Skip to question 20)*

18. What age groups have you been able to serve? *(Select all that apply)*

- ☐ Pre-school
☐ Middle School age
☐ Grades K - 5 (5-10 years-old)
☐ Teens
☐ Young adult (18+)

19. What has your church been able to offer to children/youth? *(Select all that apply)*

- ☐ Delivered packages so families can do faith formation at home
☐ Documents provided online for children
☐ Livestreamed video specifically for children
☐ Recorded videos posted for children.
☐ Zoom meetings for children (or Webex, Google Meet, etc.)
☐ Other _____

20. What social media platforms has your church adopted for communicating with your congregation/outreach? *(Select all that apply)*

- | | | |
|------------------------------------|-----------------------------------|--------------------------------------|
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Quora | <input type="checkbox"/> Tumblr |
| <input type="checkbox"/> Instagram | <input type="checkbox"/> Reddit | <input type="checkbox"/> Twitter |
| <input type="checkbox"/> LinkedIn | <input type="checkbox"/> Snapchat | <input type="checkbox"/> YouTube |
| <input type="checkbox"/> Pinterest | <input type="checkbox"/> TikTok | <input type="checkbox"/> Other _____ |

21. Between March 1st 2020 and March 1st 2021, do you estimate overall attendance (online and in person) at your congregation increased or decreased compared to attendance prior to the pandemic? *(Select only one)*

- ☐ Increased
- ☐ Decreased
- ☐ About the same

22. Do you plan to expand your use of online/digital tools in the coming years?

- ☐ Yes
- ☐ No
- > *(Skip to question 24)*
- ↓

23. How do you plan to expand your use of online/digital tools in the coming years?
(Please type or print your answer)

24. Are there any other additions or changes you anticipate adopting in your congregation in the coming years? *(Please type or print your answer)*

25. Do you have any advice for a congregation wanting to begin or expand their online presence? *(Please type or print your answer)*

26. Online worship: What has been your church's biggest obstacle(s)/challenge(s) in offering worship online? *(Please type or print your answer)*

27. Online events: What has been the biggest obstacle(s)/challenge(s) in offering events online? *(Please type or print your answer)*

28. Are there any resources you that the national office could produce or provide that would be helpful to your worship ministry moving forward? *(Please type or print your answer)*

Thank you for completing the questionnaire. There are **three ways** to return this document:

1. **Scan/Photograph** and **email** to:
stewardship@presbyterian.ca

or

2. **FAX** to: 1-416-441-2825

or

3. **Mail** to: Surveys

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