



Questions to Ask before Adopting eGiving

The Presbyterian Church in Canada has partnered with two top service providers: CanadaHelps and Tithe.ly. But, as always, you are welcome to choose any service provider that best fits your church's needs.

The following questions are best reviewed by your church's Session, Board of Managers, Stewardship Committee or others who might be involved in the decision-making process of determining whether or not to adopt electronic giving (digital giving).

- What equipment/service is available to our church?
- Is it simple to use and give with?
- Will it give us the details to provide receipts?
- What does the installation/setup involve and what does it cost?
- Do we need internet? What speed? What capacity?
- Do we need a merchant account?
- What are the recurring and/or transaction costs?
- Is there a contract? (month-to-month is always preferred)
- Does it integrate with my church database?
- Can we customize/scale the service to our needs?
- Are we paying for options/services we do not need or cannot use?
- What kind of support is available?
- How can we make eGiving integrate with the worship service/experience?

We are mindful that one product will rarely provide everything you need. But knowing the answers to these questions will help you decide which product is the best for your needs at the current time.

Download our eGiving comparison chart to determine which product(s) and digital provider would work best for your church or congregation: presbyterian.ca/resources/stewardship-resources/ Other materials to help you decide on whether eGiving is right for you can also be found on our website under Digital Giving.

Adapted with kind permission from The Free Methodist Church in Canada